

# Craftsman® Blower/Vac Recall

## Your safety is our top priority.

Some of these blower/vacs may present a fire and burn hazard to consumers. The Craftsman brand is voluntarily recalling these products and providing a refund for affected units.

To learn more, call the recall hotline at 1-888-266-7096. Representatives are available Monday–Friday, 9:00 a.m. – 8:00 p.m. ET and Saturday, 9:00 a.m. – 5:00 p.m. ET.

## Customer Frequently Asked Questions

**Q. What is the recall for?**

**A:** On December 9, 2015, the Craftsman brand voluntarily agreed, in cooperation with the U.S. Consumer Product Safety Commission (CPSC), to conduct a recall on certain models of 12 amp Craftsman electric blower/vacs. The Craftsman brand blower/vacs were sold from January 2013 through October 2015 at Sears, Ace Hardware, and Orchard Supply Hardware.

**Q: How can I identify if my blower/vac is part of the recall?**

**A:** The blower/vacs that are part of the recall can be identified by matching the model number and serial number listed in the safety recall notice. The model and serial numbers are located on the label located on the underside of the blower housing:



Only the following model and serial numbers of blower/vacuums are affected by this recall:

<b>Model</b>	<b>Serial Number Range</b>
138.74898	SES0100001 through SES1951280
138.74899	SER3561101 through SES2141280

**Q: Where were these blower/vacs manufactured?**

A: The blower/vacs were manufactured in China.

**Q: Why are the blower/vacs being recalled?**

A: The blower/vac's motor can catch fire while the blower/vac is in use, posing fire and burn hazards.

**Q: What is the solution?**

A: As part of the recall, the manufacturer will provide a refund of the purchase price. Consumers with an affected blower/vac will need to call the Craftsman brand hotline to confirm their blower/vac is affected and to arrange to send the blower/vac to the manufacturer's agent. The manufacturer's agent will then issue a refund check for the purchase price. The recall hotline is **(888) 266-7096**.

**Q: Can I continue to use my blower/vac?**

A: If you have one of the models identified in the safety recall and it falls within the serial number range listed in the recall, stop using the blower/vac and contact the recall hotline immediately at **(888) 266-7096**, from 9:00 a.m. to 8:00 p.m. ET Monday through Friday and from 9:00 a.m. to 5:00 p.m. ET Saturday.

**Q. My blower/vac was not part of the recall. Why?**

A. The motor supplied with your blower/vac was made before or after the affected motors and does not pose a similar risk. If your blower/vac model number is listed but your serial number does not fall within the above serial number range, your blower/vac is not part of this recall, as your blower/vac is made with a different motor design.